

# Telehealth Resources

Helpful links for answers to many questions

COVID-19 has sparked many questions around initiating and adapting clinical practice to telehealth. Let us help you navigate resources available to find the answers to your most pressing questions.

## Best Practices for Adopting & Expanding Telehealth

Click here if you're looking for...	Summary of content	Source
<a href="#">Telehealth for Providers</a>	<ul style="list-style-type: none"><li>• Planning your workflow</li><li>• Preparing your patients</li></ul>	US Department of Health and Human Services
<a href="#">Best Practices for Telehealth during COVID-19</a>	<ul style="list-style-type: none"><li>• Policy changes</li><li>• Legal considerations</li><li>• Billing and reimbursement</li></ul>	The National Council for Behavioral Health
<a href="#">COVID-19: Telehealth and Virtual Care Best Practices</a>		American Hospital Association

## Toolkits & Playbooks

Click here if you're looking for...	Summary of content	Source
<a href="#">COVID-19 Telehealth Toolkit</a>	<ul style="list-style-type: none"><li>• Types of virtual services</li><li>• Benefits during COVID-19</li></ul>	National Consortium of Telehealth Resource Centers
<a href="#">General Provider Telehealth and Telemedicine Tool Kit</a>	<ul style="list-style-type: none"><li>• Helpful forms</li><li>• Policy changes and considerations</li><li>• State considerations</li></ul>	Centers for Medicare & Medicaid Services (CMS)
<a href="#">State Medicaid and CHIP Telehealth Toolkit</a>		
<a href="#">Physician Practice Telehealth Playbook</a>	<ul style="list-style-type: none"><li>• Flexibilities</li><li>• FAQs</li></ul>	American Medical Association
<a href="#">Telehealth Implementation Playbook</a>		

## Remote Communications Technology Guidance

Click here if you're looking for...	Summary of content	Source
<a href="#">Enforcement Discretion for Remote Communications</a>	<ul style="list-style-type: none"> <li>• HIPAA-compliant communication tools</li> <li>• BAA guidance</li> <li>• Information sharing, disclosures, and safeguards</li> </ul>	US Dept. of Health and Human Services, Emergency Preparedness
<a href="#">FAQs on HIPAA and Telehealth</a>		US Dept. of Health and Human Services, Office of Civil Rights
<a href="#">HIPAA Privacy Bulletin</a>		

## State-specific Guidance

Click here if you're looking for...	Summary of content	Source
<a href="#">States Modifying Licensure Requirements for Physicians in Response to COVID-19</a>	<ul style="list-style-type: none"> <li>• State waivers and citations</li> <li>• State resources</li> </ul>	Federation of State Medical Boards
<a href="#">Telehealth Resource Center near you</a>		National Consortium of Telehealth Resource Centers

## CMS Response & Guidance

Click here if you're looking for...	Summary of content	Source
<a href="#">Letter to clinicians</a>	<ul style="list-style-type: none"> <li>• Payments</li> <li>• Claims</li> <li>• Virtual check-ins, e-visits, telehealth services</li> <li>• Flexibilities and waivers</li> <li>• Clinical and technical guidance resources</li> </ul>	Centers for Medicare & Medicaid Services
<a href="#">Medicare Telemedicine Provider Fact Sheet</a>		
<a href="#">Medicare Codes of Covered Services</a>		

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